

Tosted: D. Duke

Dept: SA ORS

Date: 11-19-00

November 16, 2006 Via Overnight Delivery

A CHI TIES CHE

Time: 11:35 am

210 N. Park Ave.

Winter Park, FL

Mr. Doug Pratt

32789

South Carolina Public Service Commission

Synergy Business Park

P.O. Drawer 200 Winter Park, FL 101 Executive Center Dr.

Saluda Building

Columbia, SC 29210

32790-0200

RE:

Time Warner Telecom of South Carolina, LLC

SC Service Quality Report (CLEC)

For the quarter of July 1, 2006 to September 30, 2006

Fax: 407-740-0613 tmi@tminc.com

Tel: 407-740-8575

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of July 1, 2006 to September 30, 2006, filed on behalf of Time Warner Telecom of South Carolina, LLC. No check is enclosed as there are no remittance fees due.

2000 505-C

PP

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Doug Forster

Compliance Reporting Specialist

cc:

Carolyn Marek - Time Warner Telecom of South Carolina, LLC

file: Time Warner Telecom of South Carolina, LLC - Reporting - South Carolina

## SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

COMPANY QUARTER / YEAR <u>Time Warner Telecom</u> <u>3rd Qtr / 2006</u>

Month	Number of Customer Access Lines	Trouble Reports / Access Line (%)	Customer Out of Service Clearing Times (%)	New Installs Completed w/in 5 Days (%) **	Commitments Fulfilled (%)
Jul-2006	2734	0.04%	100.00%	n/a	95.24%
Aug-2006	3111	0.13%	100.00%	n/a	87.50%
Sep-2006	3159	0.16%	80.00%	n/a	100.00%

Comments / Explanations:

\*\* TWTC only provides service to business customers and all due dates are negotiated.

Person Making Report / Contact Information:

<u>Carolyn Marek</u>, 615-376-6404 <u>Mary Falcone</u>, 303-566-1851

Trade Secret

RECEIVED

NOV 17 2006

PSC SC
MAIL / DMS